

Resources Available

to Assist FPUA Customers with Utility Payments

There are several programs in place to help customers avoid interruption of service throughout the year. FPUA offers the following:

- **Special Payment Arrangement** allows residential customers to pay their outstanding balance over a period of up to 12 months, interest-free. Customers must call 772-466-1600, extension 3900, or email cs@fpu.com to set up a payment plan.
- **Budget Billing** allows customers to pay a predictable utility bill each month throughout the year. The predetermined monthly bill will be based on the average of their actual utility bills during the prior 12 months, plus an additional percentage to cover any overages. Customers can register at FPUA customer service or by filling out the online Budget Billing form available at www.fpu.com/account-and-billing

Additional Community Resources

Contact individual organization for program details, types of assistance available and eligibility criteria.

Mustard Seed - Various	772-465-6021	www.mustardseedslc.org
ALPI – Low Income Home Energy Assistance Program	863-956-3491	www.alpi.org/liheap
The Salvation Army	772-464-4846 ext. 104	www.salvationarmyflorida.org/martincounty/
In the Image of Christ – Low Income Home Energy Assistance Program	772-461-7788	www.intheimageofchrist.org/programs
Treasure Coast Council Society of Saint Vincent de Paul	772-465-4551	www.treasurecoastcouncil.com/getting-help
St. Lucie County Human Services		www.stlucieco.gov

